

2025

# THE RISK MANAGEMENT POLICY

#### 1. PURPOSE

The purpose of this policy is to provide guidance regarding the management of risk of the Central Oxford Mosque Society (COMS) to support its charitable aims and purposes, safeguard the charities assets, ensure financial stability and protect the staff and volunteers of Central Oxford Mosque Society (COMS).

All trustees of Central Oxford Mosque Society (COMS) have a duty to act with care and diligence in the best interests of Central Oxford Mosque Society (COMS). Trustees will act with a higher level of care than they may do with their own finances and affairs and this will be reflected in the duty of care they exhibit with respect to the assets of Central Oxford Mosque Society (COMS).

## 2. SCOPE

This policy applies to all Central Oxford Mosque Society (COMS) activities and forms part of the Central Oxford Mosque Society (COMS) risk management framework, it applies to all trustees, employees and volunteers of Central Oxford Mosque Society (COMS).

## 3. RISK MANAGEMENT FRAMEWORK

The Central Oxford Mosque Society (COMS) recognises that risk management is essential to its governance and to sustainable operation of its services. Risk management in Central Oxford Mosque Society (COMS) will be designed to ensure:

- the identification, assessment and management of risk is linked to the achievement of the charity's objectives;
- all areas of risk are covered for example, financial, governance, operational and reputational;
- a risk exposure profile can be created that reflects the trustees' views as to what levels of risk are acceptable;
- the principal results of risk identification, evaluation and management are reviewed and considered;
- risk management is ongoing and embedded in management and operational procedures.

The Board is responsible for the risk policy for receiving risk reports, reviewing the reports, approving actions and managing the appropriate sub-committee, which has responsibility for Risk Management.

The Chairman of the COMS is responsible for ensuring that risk management is incorporated in the day-to-day activities of Central Oxford Mosque Society (COMS). The Chair will ensure that all employees and volunteers are continuously improving the risk management policy. Line managers ensure that their staff adhere to the risk management policy and there is a process by which risks identified by staff and volunteers are fed into the risk policy and appropriate revisions, if necessary are made.

## 4. IDENTIFYING OUR RISKS

- a) As part of its business planning process, a risk register will be developed.
- b) This register is a 'living document' and forms the baseline for further risk identification.
- c) COMS recognises that new risks will appear and other risks will become less or more severe or may disappear over the lifetime of the plan.
- d) Risk identification is therefore an ongoing process within the mosque.

- e) When new risks are identified by a trustee or staff member, these will be referred to the chair who will in consultation with the Trustee board will update the risk register accordingly.
- f) COMS will also annually review the risks identified in the risk register at the trustee/staff away day.
- g) In undertaking this, staff and trustees will consider:
  - Objectives, mission and business plan;
  - The nature and scale of our activities;\
  - The outcomes that need to be achieved;
  - External factors that might affect the mosque such as legislation and regulation;
  - Reputation with its major funders and supporters;
  - Past mistakes and problems that masjid has faced;
  - The operating structure for example if we established a trading arm;
  - Comparison with other charities working in the same area or of similar size; and
  - Examples of risk management prepared by other charities or other organisations.

#### 5. RISK MANAGEMENT PROCESS

Central Oxford Mosque Society (COMS) operates a formal risk management process to assess business risks and implement risk management strategies. Steps taken are to identify the types of risks faced, establish the context, analyse and evaluate the risk prioritising them in terms of potential impact and likelihood of occurrence, identifying means of mitigating the risk and monitor and review the risk.

Central Oxford Mosque Society (COMS) has integrated risk management into all governance, financial and operational processes.

The following risk categories are included in the risk register and in risk reporting:

- financial
- governance
- external
- compliance and regulations
- operational
- reputation

Risks identified will be added to the register immediately. The register will be reviewed at each Board meeting and risks that are no longer considered relevant will be removed from the register.

The risk reports for each area of responsibility will be prepared by the Line Manager, these will include details of the risk treatment plans. They will be reviewed by the Chair and will be reviewed by the Board at each full meeting. Where a risk is identified that is deemed to be of a critical nature a special meeting of the Board will be convened. This policy will be reviewed by the Board annually.

### 6. ACCESSING RISK

Identified risks need to be put into perspective in terms of the potential severity of their impact and likelihood of their occurrence. Assessing and categorising risks helps in prioritising and filtering them, and in establishing whether any further action is required. One method is to look at each identified risk and decide how likely it is to occur and how severe its impact would be on the charity if it did occur.

This approach attempts to map risk as a product of the likelihood of an undesirable outcome and the impact that an undesirable outcome will have on the charity's ability to achieve its operational

objectives. It enables the trustees to identify those risks that fall into the major risk category identified by the risk management statement.

The following tables is used to provide some guidance on the 1-5 scoring illustrated in this section for the assessment of the risk.

## Impact

Descriptor	Score	Impact on service and reputation
Insignificant	1	no impact on service
		no impact on reputation
		complaint unlikely
		litigation risk remote
Minor	2	slight impact on service
		slight impact on reputation
		complaint possible
		litigation possible
Moderate	3	some service disruption
		potential for adverse publicity - avoidable with careful handling
		complaint probable
		litigation probable
Major	4	service disrupted
		adverse publicity not avoidable (local media)
		complaint probable
		litigation probable
Extreme/	5	service interrupted for significant time
Catastrophic		major adverse publicity not avoidable (national media)
		major litigation expected
		resignation of senior management and board
		loss of beneficiary confidence

#### Likelihood

Descriptor	Score	Example	
Remote	1	may only occur in exceptional circumstances	
Unlikely	2	expected to occur in a few circumstances	
Possible	3	expected to occur in some circumstances	
Probable	4	expected to occur in many circumstances	
Highly probable	5	expected to occur frequently and in most circumstances	

#### 7. ACTIONS THAT COULD BE TAKEN TO MITIGATE RISKS

The following are examples of possible actions:

- The risk may need to be avoided by ending that activity.
- The risk could be transferred to a third party (e.g. use of a trading subsidiary, outsourcing or other contractual arrangements with third parties);
- The risk could be shared with others (e.g. a joint venture project);
- The charity's exposure to the risk can be limited (e.g. establishment of reserves against loss of income, phased commitment to projects);
- The risk can be reduced or eliminated by establishing or improving control procedures (e.g. internal financial controls, controls on recruitment, personnel policies);
- The risk may need to be insured against (this often happens for residual risk, e.g. employers liability, third party liability, theft, fire).

## 8. EXAMPLES OF POTENTIAL RISK AREAS, THEIR IMPACT AND MITIGATION

This list is intended to be an indication of some of the main areas of risk that may need to be considered by trustees of the COMS. Illustrative examples of potential impact are given, as well as some illustrative examples of controls or action that might be taken to mitigate the risk or impact. Some risks will fall into more than one category. Although the list may be long, it is not exhaustive and there will be other risks that apply to a particular charity because of its own circumstances and activities. (Reference: <a href="https://www.gov.uk/government/publications/charities-and-risk-management-cc26">https://www.gov.uk/government/publications/charities-and-risk-management-cc26</a>)

The risks are classified as follows:

- governance
- operational
- financial
- · environmental or external
- compliance (law or regulation)

## **GOVERNANCE RISKS**

Potential risk	Potential impact	Steps to mitigate risk
The charity lacks direction, strategy and forward planning	<ul> <li>the charity drifts with no clear objectives, priorities or plans</li> <li>issues are addressed piecemeal with no strategic reference</li> <li>needs of beneficiaries not fully addressed</li> <li>financial management difficulties</li> <li>loss of reputation</li> </ul>	<ul> <li>create a strategic plan which sets out the key aims, objectives and policies</li> <li>create financial plans and budgets</li> <li>use job plans and targets</li> <li>monitor financial and operational performance</li> <li>get feedback from beneficiaries and funders</li> </ul>
Trustee body lacks relevant skills or commitment	<ul> <li>charity becomes         moribund or fails to         achieve its purpose</li> <li>decisions are made         bypassing the trustees</li> <li>resentment or apathy         amongst staff</li> <li>poor decision making         reflected in poor value for         money on service delivery</li> </ul>	<ul> <li>review and agree skills required</li> <li>draw up competence framework and job descriptions</li> <li>implement trustee training and induction</li> <li>review and agree recruitment processes</li> </ul>

Potential risk	Potential impact	Steps to mitigate risk
Trustee body dominated by one or two individuals, or by connected individuals	<ul> <li>trustee body cannot operate effectively as strategic body</li> <li>decisions made outside of trustee body</li> <li>conflicts of interest</li> <li>pursuit of personal agenda</li> <li>culture of secrecy or deference</li> <li>arbitrary over-riding of control mechanisms</li> </ul>	<ul> <li>consider the structure of the trustee body and its independence</li> <li>agree mechanisms to manage potential conflicts of interest</li> <li>review and agree recruitment and appointment processes in line with governing document</li> <li>agree procedural framework for meetings and recording decisions</li> </ul>

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Trustees are benefiting from charity (eg remuneration)	<ul> <li>poor reputation, morale and ethos</li> <li>adverse impact on overall control environment</li> <li>conflicts of interest</li> <li>possibility of regulatory action</li> </ul>	<ul> <li>ensure legal authority for payment or benefit</li> <li>consider alternative staffing arrangements</li> <li>implement terms and procedures to authorise/approve expenses and payments</li> <li>agree procedures and methods to establish fair remuneration conducted separately from 'interested' trustee (remuneration committee/benchmarking exercise etc)</li> </ul>
Conflicts of interest	<ul> <li>charity unable to pursue its own interests and agenda</li> <li>decisions may not be based on relevant considerations</li> <li>impact on reputation</li> <li>private benefit</li> </ul>	<ul> <li>agree protocol for disclosure of potential conflicts of interest</li> <li>put in place procedures for standing down on certain decisions</li> <li>review recruitment and selection processes</li> </ul>
Ineffective organisational structure	<ul> <li>lack of information flow and poor decision making procedures</li> <li>remoteness from operational activities</li> <li>uncertainty as to roles and duties</li> <li>decisions made at inappropriate level or excessive bureaucracy</li> </ul>	<ul> <li>use organisation chart to create a clear understanding of roles and duties</li> <li>delegation and monitoring should be consistent with good practice and constitutional or legal requirements</li> <li>review structure and the need for constitutional change</li> </ul>

Potential risk	Potential impact	Steps to mitigate risk
Activities potentially outside objects, powers or terms of gift (restricted funds)	<ul> <li>loss of funds available for beneficiary class</li> <li>liabilities to repay funders</li> <li>loss of funder confidence</li> <li>potential breach of trust and regulatory action</li> <li>loss of beneficiary confidence</li> <li>taxation implications (if non-qualifying expenditure)</li> </ul>	<ul> <li>agree protocol for reviewing new projects to ensure consistency with objects, powers and terms of funding</li> <li>create financial systems to identify restricted funds and their application</li> </ul>
Loss of key staff	<ul> <li>experience or skills lost</li> <li>operational impact on key projects and priorities</li> <li>loss of contact base and corporate knowledge</li> </ul>	<ul> <li>succession planning</li> <li>document systems, plans and projects</li> <li>implement training programmes</li> <li>agree notice periods and handovers</li> <li>review and agree recruitment processes</li> </ul>
Reporting to trustees (accuracy, timeliness and relevance)	<ul> <li>inadequate information resulting in poor quality decision making</li> <li>failure of trustees to fulfil their control functions</li> <li>trustee body becomes remote and ill informed</li> </ul>	<ul> <li>put in place proper strategic planning, objective setting and budgeting processes</li> <li>timely and accurate project reporting</li> <li>timely and accurate financial reporting</li> <li>assess and review projects and authorisation procedures</li> <li>have regular contact between trustees and senior staff and managers</li> </ul>

## **OPERATIONAL RISKS**

Potential risk	Potential impact	Steps to mitigate risk
Contract risk	<ul> <li>onerous terms and conditions</li> <li>liabilities for non performance</li> <li>non-compliance with charity's objects</li> <li>unplanned subsidy of public provision</li> </ul>	<ul> <li>create cost/project appraisal procedures</li> <li>agree authorisation procedures</li> <li>get professional advice on terms and conditions</li> <li>put in place performance monitoring arrangements</li> <li>consider insurable risks cover</li> </ul>

Potential risk	Potential impact	Steps to mitigate risk
Service	beneficiary complaints	agree quality control procedures
provision - customer	loss of fee income	implement complaints procedures
satisfaction	loss of significant contracts or claims under contract	benchmark services and implement complaints review procedures
	negligence claims	
	reputational risks	
Project or service development	<ul> <li>compatibility with objects, plans and priorities</li> <li>funding and financial viability</li> <li>project viability</li> <li>skills availability</li> </ul>	<ul> <li>appraise project, budgeting and costing procedures</li> <li>review authorisation procedures</li> <li>review monitoring and reporting procedures</li> </ul>
Competition from similar organisations	loss of contract income     reduced fund-raising potential     reduced public profile     profitability of trading activities	<ul> <li>monitor and assess performance and quality of service</li> <li>review market and methods of service delivery</li> <li>agree fund-raising strategy</li> <li>ensure regular contact with funders</li> <li>monitor public awareness and profile of charity</li> </ul>

dependency, bargaining power  • lack of supplier to meet key operational objectives • non-competitive pricing/	<ul> <li>use competitive tendering for larger contracts</li> <li>put in place procedures for obtaining quotations</li> <li>authorised suppliers listing</li> <li>monitor quality/timeliness of provision</li> <li>use service level agreements</li> <li>consider use of buying consortia</li> </ul>
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Potential risk	Potential impact	Steps to mitigate risk
Capacity and use of resources including tangible fixed assets	<ul> <li>under-utilised or lack of building/office space</li> <li>plant and equipment obsolescence impacting on operational performance</li> <li>mismatch between staff allocations and key objectives</li> <li>spare capacity not being utilised or turned to account</li> </ul>	<ul> <li>agree building and plant inspection programme</li> <li>agree repair and maintenance programme</li> <li>agree capital expenditure budgets</li> <li>undertake efficiency review</li> </ul>
Security of assets	<ul> <li>loss or damage</li> <li>theft of assets</li> <li>infringements of intellectual property rights</li> </ul>	<ul> <li>review security arrangements</li> <li>create asset register and inspection programme</li> <li>agree facility management arrangements</li> <li>have safe custody arrangements for title documents and land registration</li> <li>manage use of patent and intellectual property</li> <li>review insurance cover</li> </ul>
Fund-raising	<ul> <li>unsatisfactory returns</li> <li>reputational risks of campaign or methods used</li> <li>actions of agents and commercial fund-raisers</li> <li>compliance with law and regulation</li> </ul>	implement appraisal, budgeting and authorisation procedures     review regulatory compliance     monitor the adequacy of financial returns achieved (benchmarking comparisons)     stewardship reporting in annual report

Potential risk	Potential impact	Steps to mitigate risk
Employment	employment disputes	review recruitment processes
issues	<ul> <li>health and safety issues</li> <li>claims for injury, stress, harassment, unfair</li> </ul>	agree reference and qualification checking procedures, job descriptions, contracts of employment, appraisals and feedback procedures
	dismissal	implement job training and development
	equal opportunity and	implement health and safety training and monitoring
	diversity issues	be aware of employment law requirements
	adequacy of staff training	implement staff vetting and legal requirements (eg     DBS checks)
	child protection issues	agree a whistle-blowing policy
	low morale	
	abuse of vulnerable beneficiaries	
High staff	loss of experience or key	review interview and assessment processes
turnover	<ul><li>technical skills</li><li>recruitment costs and lead time</li></ul>	agree fair and open competition appointment for key posts
		agree job descriptions and performance appraisal and
	training costs	feedback systems
	operational impact on staff morale and service delivery	conduct 'exit' interviews
		review rates of pay, training, working conditions, job satisfaction
Volunteers	lack of competences,	review and agree role, competencies
	training and support	review and agree vetting procedures
	<ul> <li>poor service for beneficiaries</li> <li>inadequate vetting and reference procedures</li> </ul>	review and agree training and supervision procedures
		agree development and motivation initiatives
	recruitment and     dependency	
Health,	staff injury	comply with law and regulation
safety and environment	product or service	train staff and compliance officer
	liability	put in place monitoring and reporting procedures
	ability to operate (see Compliance risks)	
	injury to beneficiaries     and the public	

Potential risk	Potential impact	Steps to mitigate risk
Disaster recovery and planning	<ul> <li>computer system failures or loss of data</li> <li>destruction of property, equipment, records through fire, flood or similar damage</li> </ul>	<ul> <li>agree IT recovery plan</li> <li>implement data back up procedures and security measures</li> <li>review insurance cover</li> <li>create disaster recovery plan including alternative accommodation</li> </ul>
Procedural and systems documentation	<ul> <li>lack of awareness of procedures and policies</li> <li>actions taken without proper authority</li> </ul>	properly document policies and procedures     audit and review of systems
Information technology	<ul> <li>systems fail to meet operational need</li> <li>failure to innovate or update systems</li> <li>loss/corruption of data eg donor base</li> <li>lack of technical support</li> <li>breach of data protection law</li> </ul>	<ul> <li>appraise system needs and options</li> <li>appraise security and authorisation procedures</li> <li>implement measures to secure and protect data</li> <li>agree implementation and development procedures</li> <li>use service and support contracts</li> <li>create disaster recovery procedures</li> <li>consider outsourcing</li> <li>review insurance cover for any insurable loss</li> </ul>

## **FINANCIAL RISKS**

Potential risk	Potential impact	Steps to mitigate risk
Budgetary control and financial reporting	<ul> <li>budget does not match key objectives and priorities</li> <li>decisions made on inaccurate financial projections or reporting</li> <li>decisions made based on unreliable costing data or income projections</li> <li>inability to meet commitments or key objectives</li> <li>poor credit control</li> <li>poor cash flow and treasury management</li> <li>ability to function as going concern</li> </ul>	<ul> <li>link budgets to business planning and objectives</li> <li>monitor and report in a timely and accurate way</li> <li>use proper costing procedures for product or service delivery</li> <li>ensure adequate skills base to produce and interpret budgetary and financial reports</li> <li>agree procedures to review and action budget/cash flow variances and monitor and control costs</li> <li>regularly review reserves and investments</li> </ul>
Reserves policies	<ul> <li>lack of funds or liquidity to respond to new needs or requirements</li> <li>inability to meet commitments or planned objectives</li> <li>reputational risks if policy cannot be justified</li> </ul>	<ul> <li>link reserves policy to business plans, activities and identified financial and operating risk</li> <li>regularly review reserves policy and reserve levels</li> </ul>
Cash flow sensitivities	<ul> <li>inability to meet commitments</li> <li>lack of liquidity to cover variance in costs</li> <li>impact on operational activities</li> </ul>	<ul> <li>ensure adequate cash flow projections (prudence of assumptions)</li> <li>identify major sensitivities</li> <li>ensure adequate information flow from operational managers</li> <li>monitor arrangements and reporting</li> </ul>
Dependency on income sources	cash flow and budget impact of loss of income source	<ul><li>identify major dependencies</li><li>implement adequate reserves policy</li><li>consider diversification plans</li></ul>

Potential risk	Potential impact	Steps to mitigate risk
Pricing policy	<ul> <li>reliance on subsidy funding</li> <li>unplanned loss from pricing errors</li> <li>cash flow impact on other activities</li> <li>loss of contracts if uncompetitive</li> <li>affordability of services to beneficiary class</li> </ul>	<ul> <li>ensure accurate costing of services and contracts</li> <li>compare with other service providers</li> <li>notify and agree price variations with funders</li> <li>monitor funder satisfaction</li> <li>develop pricing policy for activities including terms of settlement and discounts</li> </ul>
Borrowing	<ul> <li>interest rate movements</li> <li>ability to meet repayment schedule</li> <li>security given over assets</li> <li>regulatory requirements</li> </ul>	<ul> <li>appraise future income streams to service the debt</li> <li>appraise terms (rates available fixed, capped, variable etc)</li> <li>appraise return on borrowing</li> <li>use appropriate professional advice</li> </ul>
Guarantees to third parties	<ul> <li>call made under guarantee</li> <li>lack of reserves or liquidity to meet call</li> <li>consistency with objects and priorities</li> </ul>	<ul> <li>review approval and authority procedures</li> <li>agree procedures to ensure consistency with objects, plans and priorities</li> <li>ensure financial reporting of contingency and amendment to reserves policy</li> </ul>
Foreign currency	<ul> <li>currency exchange losses</li> <li>uncertainty over project costs</li> <li>cash flow impact on operational activities</li> </ul>	<ul> <li>ensure proper cash flow management and reserves policy</li> <li>use currency matching (cost to charity in home currency)</li> <li>consider forward contracts for operational needs (hedging)</li> </ul>
Pension commitments	<ul> <li>under-funded defined benefit scheme</li> <li>impact on future cash flows</li> <li>failure to meet due dates of payment</li> <li>regulatory action or fines</li> </ul>	<ul> <li>use actuarial valuations</li> <li>review pension scheme arrangements (eg money purchase schemes)</li> <li>review procedures for admission to scheme and controls over pension administration</li> </ul>

Potential risk	Potential impact	Steps to mitigate risk
Inappropriate or loss-making non-charitable trading	resources withdrawn     from key objectives	monitor and review business performance and return
	<ul> <li>resources and energy diverted from profitable fund-raising or core activities</li> <li>regulatory action, and accountability</li> <li>reputational risk if</li> </ul>	ensure adequacy of budgeting and financial reporting within the subsidiary or activity budget
activities		review and agree adequate authorisation procedures for any funding provided by charity (prudence, proper advice, investment criteria)
		report funding and performance as part of charity's own financial reporting system
	publicised	appraise viability
		consider transfer of undertakings to separate subsidiary
Investment	financial loss through	review and agree investment policy
policies	inappropriate or speculative investment	obtain proper investment advice or management
	unforeseen severe	consider diversity, prudence and liquidity criteria
	adverse investment	implement adequate reserves policy
	conditions	use regular performance monitoring
	financial loss through lack of investment advice, lack of diversity	
	cash flow difficulties     arising from lack of     liquidity	
Protection of	loss of future income	review and agree investment policy
permanent endowment	stream or capital values	obtain proper investment advice or management
ondownion.	• buildings unfit for purpose	consider diversity, prudence and liquidity criteria
	income streams     inappropriate to meet	use regular performance monitoring
	beneficiary needs	ensure maintenance and surveyor inspection     of buildings
		review insurance needs
Compliance with donor imposed restrictions	funds applied outside	implement systems to identify restricted receipts
	restriction	agree budget control, monitoring and reporting
	repayment of grant	arrangements
	<ul> <li>future relationship with donor and beneficiaries</li> </ul>	
	regulatory action	

Potential risk	Potential impact	Steps to mitigate risk
Fraud or error	financial loss	review financial control procedures
	reputational risk	segregate duties
	loss of staff morale	set authorisation limits
	regulatory action	agree whistle-blowing anti fraud policy
	impact on funding	review security of assets
		identify insurable risks
Counter party	financial loss	research counter party's financial sustainability
risk	disruption to activities or operations	contractual agreement
		consider staged payments
		agree performance measures
		monitor and review investments
		establish monitoring and review arrangements where counter party is the charity's agent ('conduit funding' arrangements

## **ENVIRONMENTAL OR EXTERNAL FACTORS**

Potential risk	Potential impact	Steps to mitigate risk
Public perception	<ul> <li>impact on voluntary income</li> <li>impact on use of services by beneficiaries</li> <li>ability to access grants or contract funding</li> </ul>	<ul> <li>communicate with supporters and beneficiaries</li> <li>ensure good quality reporting of the charity's activities and financial situation</li> <li>implement public relations training/procedures</li> </ul>
Adverse publicity	loss of donor confidence or funding     loss of influence	implement complaints procedures (both internal and external)     agree proper review procedures for complaints
	<ul><li> impact on morale of staff</li><li> loss of beneficiary confidence</li></ul>	agree a crisis management strategy for handling     including consistency of key messages and a     nominated spokesperson
Relationship with funders	deterioration in relationship may impact on funding and support available	<ul> <li>ensure regular contact and briefings to major funders</li> <li>report fully on projects</li> <li>meet funders' terms and conditions</li> </ul>

Potential risk	Potential impact	Steps to mitigate risk
Demographic consideration	<ul> <li>impact of demographic distribution of donors or beneficiaries</li> <li>increasing or decreasing beneficiary class</li> <li>increasing or decreasing donor class</li> </ul>	<ul> <li>profile donor base</li> <li>profile and understand beneficiary needs</li> <li>use actuarial analysis to establish future funding requirements</li> </ul>
Government policy	<ul> <li>availability of contract and grant funding</li> <li>impact of tax regime on voluntary giving</li> <li>impact of general legislation or regulation on activities undertaken</li> <li>role of voluntary sector</li> </ul>	<ul> <li>monitor proposed legal and regulatory changes</li> <li>consider membership of appropriate umbrella bodies</li> </ul>

## **COMPLIANCE RISK (LAW AND REGULATION)**

Potential risk	Potential impact	Steps to mitigate risk
Compliance with legislation and regulations appropriate to the activities, size and structure of the charity	<ul> <li>fines, penalties or censure from licensing or activity regulators</li> <li>loss of licence to undertake particular activity (see operational risks)</li> <li>employee or consumer action for negligence</li> <li>reputational risks</li> </ul>	<ul> <li>identify key legal and regulatory requirements</li> <li>allocate responsibility for key compliance procedures</li> <li>put in place compliance monitoring and reporting</li> <li>prepare for compliance visits</li> <li>obtain compliance reports from regulators (where appropriate) - auditors and staff to consider and action at appropriate level</li> </ul>

Potential risk	Potential impact	Steps to mitigate risk
Regulatory reporting requirements: Financial and other reporting requirements will be dependent on how the charity is constituted and may also vary according to funding arrangements	<ul> <li>regulatory action</li> <li>reputational risks</li> <li>impact on funding</li> </ul>	review and agree compliance procedures and allocation of staff responsibilities
Taxation	<ul> <li>penalties, interest and 'back duty' assessments</li> <li>loss of income eg failure to utilise gift aid arrangements</li> <li>loss of mandatory or discretionary rate relief</li> <li>failure to utilise tax exemptions and reliefs</li> </ul>	<ul> <li>review PAYE compliance procedures</li> <li>review VAT procedures</li> <li>file timely tax returns</li> <li>understand exemptions and reliefs available (direct tax and VAT)</li> <li>take advice on employment status and contract terms and tax</li> <li>implement budget and financial reporting identifying trading receipts, and tax recoveries</li> </ul>
Professional advice	<ul> <li>lack of investment strategy or management</li> <li>failure to optimise fiscal position</li> <li>contract risks</li> <li>failure to address compliance risks</li> </ul>	identify and ensure access to professional advice     identify issues where advice is required     conduct compliance reviews